



Domestic Priority 1030

A guaranteed door-to-door time definite delivery of shipments by air the next possible business day by 10:30 hours, targeted at time-critical business-to-business needs.

- An Express time definite service with Money Back Guarantee* (MBG) to the select pincodes in **Chennai, Delhi, Ahmedabad, Mumbai, Hyderabad, Bangalore, Navi Mumbai and Gurgaon by 10:30 hrs** on the next possible business day.
- Pickup service is available from Kolkata, Delhi, Gurgaon, Ghaziabad, Noida, Hyderabad, Chennai, Maraimalai Nagar, Sholinganallur, Bengaluru, Mumbai, Kolhapur, Navi Mumbai, Nagpur, Pune, Ahmedabad, Ankleshwar, Anand, Vadodara, Dewas, Indore, Mehsana, Rajkot, Surat, Udaipur, Vapi, Bhavnagar, Coimbatore, Godhra, Hubli, Jaipur and Kalol.
- Suitable for all retail and credit customers .
- *Domestic Priority 1030* is not available from all local origins, or to all destinations.
- Availability depends on local cut-off and vehicle arrival times, or flight arrival times when these apply.

Basic features

- Real-time tracking
- Money Back Guarantee* (MBG)

Important Note

- All bookings must be made through Customer Service
- Prevailing terms and conditions of carriage apply, in addition to specific TDD terms and conditions
- Shipper pays the transport charges.
- **For more details on serviceable locations, please contact our nearest customer service team or visit your nearest Blue Dart-DHL retail store.**

Ahmedabad	Bangalore	Chennai	Delhi	Hyderabad	Kolkata	Mumbai
66121234	25021234	28241234	66111234	66161234	22881234	28241234

Domestic Priority 1200

A guaranteed door-to-door time definite delivery of shipments by air the next possible business day by 12:00 hours, targeted at time-critical business-to-business needs.

- An Express time definite service with Money Back Guarantee* (MBG) to the select pincodes in **Pune, Vapi, Vadodara, Thane, Vasai, Noida, Ghaziabad, Faridabad & Kolkata by 12:00 hrs** on the next possible business day.
- Pickup service is available from Kolkata, Delhi, Gurgaon, Ghaziabad, Noida, Hyderabad, Chennai, Maraimalai Nagar, Sholinganallur, Bengaluru, Mumbai, Kolhapur, Navi Mumbai, Nagpur, Pune, Ahmedabad, Ankleshwar, Anand, Vadodara, Dewas, Indore, Mehsana, Rajkot, Surat, Udaipur, Vapi, Bhavnagar, Coimbatore, Godhra, Hubli, Jaipur and Kalol.
- Suitable for all retail and credit customers .
- *Domestic Priority 1200* is not available from all local origins, or to all destinations.
- Availability depends on local cut-off and vehicle arrival times or flight arrival times when these apply.



Basic features

- Real-time tracking
- Money Back Guarantee* (MBG)

Important Note

- All bookings must be made through Customer Service
- Prevailing terms and conditions of carriage apply, in addition to specific TDD terms and conditions
- Shipper pays the transport charges.
- **For more details on serviceable locations, please contact our nearest customer service team or visit your nearest Blue Dart-DHL retail store.**

Ahmedabad	Bangalore	Chennai	Delhi	Hyderabad	Kolkata	Mumbai
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Dart Apex 1200

A guaranteed door-to-door time definite delivery of commercial shipments by Air that require regulatory clearances and specialized handling on the next possible business day by 12:00hrs, targeted at time-critical business-to-business needs.

- An Express time definite service with **Money Back Guarantee* (MBG)** to the select pincodes in **Chennai, Delhi, Ahmedabad, Mumbai, Hyderabad, and Bangalore by 12:00 hrs** on the next possible business day
- Pickup service is available from Kolkata, Delhi, Gurgaon, Ghaziabad, Noida, Hyderabad, Chennai, Maraimalai Nagar, Sholinganallur, Bengaluru, Mumbai, Kolhapur, Navi Mumbai, Nagpur, Pune, Ahmedabad, Ankleshwar, Anand, Vadodara, Dewas, Indore, Mehsana, Rajkot, Surat, Udaipur, Vapi, Bhavnagar, Coimbatore, Godhra, Hubli, Jaipur and Kalol.
- *Dart Apex 1200* is not available from all local origins, or to all destinations.
- Availability depends on local cut-off and vehicle arrival times, or flight arrival times when these apply.

Basic features

- Real-time tracking
- Money Back Guarantee* (MBG)

Important Note

- All bookings must be made through Customer Service
- Prevailing terms and conditions of carriage apply, in addition to specific TDD terms and conditions
- Shipper pays the transport charges.
- Applicable for Commercial Shipments
- **For more details on serviceable locations, please contact our nearest customer service team or visit your nearest Blue Dart-DHL retail store.**



Ahmedabad	Bangalore	Chennai	Delhi	Hyderabad	Kolkata	Mumbai
66121234	25021234	28241234	66111234	66161234	22881234	28241234

***Terms & Conditions for Money Back Guarantee (MBG)**

Time Definite Delivery (TDD) shipments will be governed by following additional terms and conditions.

DOMESTIC PRIORITY 1030 / DOMESTIC PRIORITY 1200 / DART APEX 1200

Blue Dart will, upon the Shipper's request and subject to the restrictions described below, provide either a credit or refund of the freight + TDD premium + fuel surcharge paid by the Shipper for DOMESTIC PRIORITY 1030 or DOMESTIC PRIORITY 1200 or DART APEX 1200 shipment, which is delivered later than Blue Dart's quoted delivery commitment time, subject to the following terms and conditions:

1. The shipper shall specify the requested service on the waybill. If any information provided by the Shipper proves to be inaccurate and if shipment is tendered to Blue Dart substantially later than the time agreed with Blue Dart for pick-up, and if delivery attempt is made within the specified time, but shipment is not delivered, no guarantee shall apply.
2. The guarantee applies only to freight + TDD premium + fuel surcharge paid for the TDD shipment. The guarantee is exclusive of all other items, including, without limitation, fines, taxes or other charges or amounts. Payment by Blue Dart of the freight + TDD premium + fuel surcharge to the shipper or another party nominated by the shipper shall constitute a full release of Blue Dart's obligations for any delay under the money-back guarantee to any interested party.
3. Shipper must notify Blue Dart of any claim for late delivery, in writing or by telephone, within 48 hours of the shipment date and provide Blue Dart with the account number (if any), the waybill number, the date of shipment, and complete receiver information.
4. If a shipper has an extremely time-sensitive shipment, the loss or delay of which may result in consequential damages, the shipper must take adequate Insurance to insure against such risks, as Blue Dart does not assume any consequential claims or liabilities. Blue Dart does not provide and will not arrange for such insurance.
5. All other provisions of Blue Dart Terms and Conditions of Carriage apply. This money-back guarantee is subject to amendments or cancellation by Blue Dart at any time.



CHARGES FOR THE TIME DEFINITE DELIVERY (In addition to applicable freight & other charges)

a. Domestic Priority 1030 / Domestic Priority 1200

Applicable Charges:

First 500 gms : Rs 150

Additional 500 gms : Rs. 75

b. Dart Apex 1200

Applicable Charges:

Rate per Kg : Rs 99

Minimum
Charges : Rs 990

Note for Blue Dart Account Customers:

Please contact our Sales Team or Customer Service for updating the Customer Contract Form.