

Country : AUSTRIA / AT

Prohibited commodities

Standard DHL prohibitions plus: Imitation and pirated products

- Animal skins
- Antiques
- Furs
- Ivory
- Jewellery
- Precious metals & stones
- Tobacco

Document Express

General correspondence (business or private), plus:

Airline tickets, issued/validated		Annual reports	[1]
Blank forms	[1]	Cash letters (NI)	
Cheques, cancelled (NI)		Cheques, cashier (NI)	
Computer printouts		Credit cards (NI)	
Deeds		Diplomatic mail	[2]
Documents, general business		Invoices, not blank	
Manuscripts	[1]	Money orders (NI)	
Pamphlets			
Ship manifest-computer generated		Shipping schedules	[1]
Transparencies		Visa applications	

1. Max quantity: 1kg (2lbs); Otherwise ship via WPX
2. Official seal must be applied to each piece.

Worldwide Package Express

To avoid clearance delay, Performa Invoice must state: "Declared value corresponds with the actual market value". Billing address must be in Austria. Contents must be clearly described and itemized by number of units and values.

Alcoholic beverages	[1]	Animal products	[2]
Drugs: non-prescription	[3]	Drugs: prescription	[4]
Fabrics & fabric samples	[5]	Foodstuffs	[6]
Military equipment	[4]	Perishables	[7]
Phones/modems	[8]	Radar equip.-transmitters/receivers	[4]
Samples, textile	[5]	Textile articles	[5]

1. Acceptable in small quantities as gifts for private individuals, otherwise import license required.
2. Import license, evener certificate or health certificate required. Shipments to LNZ, SZG & INN MUST be sent to VIE for Veterinary inspection, otherwise clearance impossible.
3. If consignee is a company, an original Health Certificate. from the AT Ministry of Health is required, to be obtained only by consignee. If consignee is a private individual, a confirmation from an Austrian MD is required, stating that drugs are essential for life.
4. Import license required.
5. Certificate of origin required. Exception: If commercial value is under 600 USD.
6. Meat, Cheese and foodstuffs containing animal ingredients: Prohibited. Fish and fish products require an original certificate of health from shipper. Nutritional supplements acceptable only if full name of products is stated and full list of ingredients is attached to paperwork, otherwise shpt must be returned to origin.
7. Cooling can only be provided for small packages or quantities for the duration of clearance. Freezer is not available.
8. Import License required (for cordless phones).