Country: CANADA / CA

Prohibited commodities

The following items are now prohibited from coming into Canada: Meats, cheese, milk products plants soil, soup or stock mix, butter, dog treats and straw. These items are prohibited from the following countries: Argentina; Austria; Belgium; Denmark; Finland; France; Germany; Greece ;Ireland; Italy; Luxembourg; Netherlands; Portugal; Spain; Sweden; UK; Uruguay - Standard DHL prohibitions plus:

Antiques
Furs
Ivory
Jewellery
Precious metals & stones

Document Express

All DOX shipments packaged in a BOX must be manifested into Canada, so shipments have to move as WPX. - If commodity is a commercial DOX shipment (sale is involved), the true transaction value must be declared on the AWB. The minimum acceptable value for DOX shipments is the cost to produce the material. All non-commercial (no sale is involved or comat) DOX shpts can be valued using CAD0.17 per .5kg (1lb). All shpts must have value & contents on AWB. Maximum value USD13.50. Otherwise ship via WPX. General correspondence (business or private) plus:

Advertising brochures/pamphlets	[1]	Airline tickets, blank stock (NI)	[1]
Airline tickets, issued/validated	[1]	Annual reports	[1]
Blank forms	[1]	Booklets, brochures (non-adv.)	[1]
Business cards	[1]	Calendars	[1]
Cheques, cashier (NI)	[1]	Computer printouts	[1]
Deeds	[1]	Documents, general business	[1]
Invoices, not blank	[1]	Manuscripts	[1]
Pamphlets	[1]	Photos as part of business reports	[1]
Price lists	[1]	Shipping schedules	[1]

1. Maximum Value USD 13.50 otherwise shipment should be sent as WPX (paperwork required). All DOX shipments in a BOX (regardless of value or commodity) must be manifested to CA, therefore must move as a WPX. (If value less than 13.50 USD, CI is not required but, full description & value required on AWB).

Worldwide Package Express

DHL Customs Brokerage must have a Canadian Consignee's Power of Attorney authorization, . Note following WPX restrictions:

Alcoholic beverages	[1]	Medical samples	[2]
		Personal effects	[4]
Samples, textile	[5]	Textile articles	[5]
Tobacco	[6]	Visa applications	[3]

- 1. Cannot be cleared by DHL, a designated outside broker must clear them. Contact Customer Service.
- **2.** The text "Non-contaminated" required on the AWB and supporting documents. Must also follow all IATA regulations for transportation and will be reported to Health Canada upon arrival (import permit may be required on some drugs).
- 3. No commercial invoice required. Will be inspected by Canada Customs. Will be delayed.
- **4.** Must be cleared by actual consignee. Cannot be cleared by DHL or outside broker unless consignee is willing to pay duty & tax based on a value assigned by Customs. Treated as Door to Airport by Canadian gateways; sent "collect" to consignee direct from gateway.
- **5.** Import permit required on all apparel valued over USD360.00 or multi-piece shipments with more than 16 pieces. Permits are the responsibility of the importer and take up to 24 hours to process, plus require formal clearance.
- **6.** Must be cleared by outside broker or, in the case of alcohol, by broker designated by Control Board of each province. Cannot be cleared by DHL.

Service Impact Notes

All shipments must have value and contents on the AWB. The import of food, drugs, animal products, soil, fabrics & biological may be delayed by Government Agencies other than Customs for permits or inspection. Most of these items require formal entry with 2-6 hours additional delay. Unsolicited gifts valued under USD45.00 per person are duty-free. However, AWB must state "gift" and individual's name must be shown as consignee.

Operation Notes

Not available