

Prohibited commodities

Standard DHL prohibitions plus:

Antiques
Cheques, blank (NI)
Cheques, cashier (NI)
Deeds
Drugs: non-prescription
Furs
Ivory
Jewellery
Precious metals & stones

DOCUMENTS

General correspondence (business or private), plus:

Advertising brochures/pamphlets	[1]	Airline tickets, blank stock (NI)	[2]
Airline tickets, issued/validated		Annual reports	
Blank forms	[2]	Booklets, brochures (non-advertising)	
Business cards	[3]	Catalogues	[1]
Cheques, cancelled (NI)		Computer printouts	[1]
Documents, general business		Invoices, not blank	
Labels	[3]	Magazines, periodicals, journals	[2]
Manuscripts		Money orders (NI)	
Newspapers		Pamphlets	
Passports	[4]	Photographs	
Photos as part of business reports		Price lists	
Price tickets for garments	[2]	Publication not for public resale	
Ship manifest-computer generated		Shipping schedules	
Visa applications			

1. Max weight: 1kg (2lbs); Otherwise ship via WPX
2. Max quantity: 10 pieces; Otherwise ship via WPX
3. Textile labels must be sent as WPX. Max quantity: 100 pieces only for paper labels and business cards; Otherwise ship via WPX
4. All passports are subject to customs and police inspection. Max. quantity: 2; Otherwise ship via WPX

WORLDWIDE PACKAGE EXPRESS

Note following WPX restrictions:

Alcoholic beverages	[1]	Animal products	[2]
Animal skins	[2]	Coffee	[3]
Coffee samples	[3]	Computer software	[4]
Cotton seed	[3]	Diskettes	[4]
Drugs: prescription	[5]	Foodstuffs	[2]
Plant products	[3]	Plants	[3]
Seeds	[3]	Tobacco	[3]

1. Certificate of evidency issued by "Croatia Vino" required. Must be provided if shipment is regularly imported/exported and if invoice does not state "Samples only".
2. Unprocessed vegetables/fruit/nuts: Original Phytosanitary Certificate, provided by shipper- Canned meat/fish: Original Veterinary Certificate required, provided by shipper. Must be enclosed on shipment AWB and attached as copy to the paperwork.
3. Original Phyto Sanitary Certificate required, provided by shipper and must be enclosed on shipment and attached as copy to the paperwork. Upon arrival consignee has to be provide Import Licence by Ministry of Trade. Delay: 1-2 days.
4. Subject to Customs clearance procedure. Delay: 1 day.
5. To private person: consignee must provide a Doctor's prescription. To company: consignee must provide Import License from Ministry of Health. Delay: 1-2 days.

Service Impact Notes

n/a

Operation Notes

n/a