

**Prohibited commodities**

Standard DHL prohibitions plus:

Postage stamps (unused) and undeveloped photographic films  
 Antiques  
 Furs  
 Isopropanol  
 Ivory  
 Jewellery  
 Military equipment  
 Perishables  
 Precious metals & stones  
 Substance . containing sodium/calcium cyclamate

**DOCUMENTS**

General correspondence (business or private), plus:

Airline tickets, blank stock (NI)	[1]	Airline tickets, issued/validated	[2]
Annual reports		Artwork inc.drawings/proofs/layouts	[3]
Blank forms		Blueprints	
Booklets, brochures (non-advertising.)	[4]	Business cards	
Cash letters (NI)		Charts/graphs	[5]
Cheques, blank (NI)		Cheques, cancelled (NI)	
Cheques, cashier (NI)		Computer printouts	
Credit cards (NI)	[6]	Deeds	
Diaries		Diplomatic mail	[7]
Documents, general business		Drawings, technical/architectural/ engineering.	[8]
Invoices, blank		Invoices, not blank	
Manuals, technical		Manuscripts	
Maps	[9]	Money orders (NI)	
Music, printed or manuscript		Newspapers	
Pamphlets		Paper patterns for wearing apparel	
Passports		Personal mail	
Photographs	[10]	Photos as part of business reports	
Plans/drawings-architectural/ industrial/engineering . purpose	[8]	Postal envelopes	
Price lists		Ship manifest-computer generated	
Shipping schedules		Transparencies	[11]
Visa applications			

1. Max : 5 pieces; Otherwise ship via WPX
2. Max : 10 pieces; Otherwise ship via WPX
3. Not a subject of cultural/historical treasure, not a contract shipment (no payment against shipment to be remitted according to the contract); Otherwise ship via WPX
4. Not a contract shipment (no payment against shipment to be remitted according to the contract), Max 3 kgs; Otherwise ship via WPX
5. Not a contract shipment (no payment against shipment to be remitted according to the contract), information not subject to State control; Otherwise ship via WPX
6. Not a contract shipment (no payment against shipment to be remitted according to the contract), Max : 1 item; Otherwise ship via WPX
7. Each shipment must be accompanied by Diplomatic Mail Covering Note, stating that consignor certifies DHL as a carrier of Diplomatic Mail, with number of pieces and weight of

shipment; each piece of shipment must be marked "EXPEDITION OFFICIELLE"; maximum weight per piece - 70 kgs,

8. Information not subject to State control; Otherwise ship via WPX

9. Not geological maps; Otherwise ship via WPX

10. If undeveloped film, prohibited

11. Max : 3 kgs; Otherwise ship via WPX

## WORLDWIDE PACKAGE EXPRESS

Commercial shipments(Invoice for payment)consignee should provide any documents confirming payment to the seller.Humanitary shipments:"humanitary aid"must be stated on the Invoice from consignor-"Donation Certifiante".Consinee must provide DHL with approval of humanitarian shipments from Customs Committee of Republic Kazakhstan.Any shipments will be automatically Returned ,if consignee does not provide necessary paperwork for clearance within 15 days. Note following WPX restrictions:

Alcoholic beverages	[1]	Animal products	[2]
Animal skins	[2]	Chemicals, non-hazardous	[3]
Coffee	[4]	Coffee samples	[4]
Cologne and perfume	[5]	Communications equipment	[6]
Cosmetics	[5]	Cotton seed	[5]
Drugs: non-prescription	[7]	Drugs: prescription	[7]
Electronic equipment	[6]	Foodstuffs	[8]
Grain samples	[2]	Medical samples	[7]
Medical/Dental supplies & equipment	[9]	Personal effects	[10]
Phones/Modems	[6]	Plant products	[2]
Plants	[2]	Radio equipment	[6]
Radios or parts thereof	[6]	Seeds	[11]
Soil samples	[12]	Telecommunications equipment	[6]
Televisions, television equipment	[6]	Tobacco	[13]
Yarn	[11]		

1. Max 2 litres.

2. Phyto Sanitary inspection approval required.

3. Certificate of Ministry of Chemical Industry required. Must undergo examination by Customs Committee Central Laboratory. Additional delay 2-3 days. Non-factory packed chemicals are prohibited.

4. If green coffee, Phyto Sanitary Certificate required.

5. Certificate of Quality required.

6. Ministry of Communication approval and Committee of National Security Republic of Kazakhstan required from consignee (for commodity codes 8517, 8520, 8521, 8525-8529, 8531, 8543, 8471, 847330, 9013).

7. Ministry of Health approval required. Medicines for humanitarian aid or selling, consignee requires an Import Licence.

8. If non-canned, more than 10 items and weight exceeds 250grams, Phyto Sanitary and/or Quality Certificate required. Must undergo examination by Customs Committee Central Laboratory. Additional delay 2-3 days.

9. Ministry of Health approval required. Import licence required for medicines, medical/dental equipment for sale or commercial use.

10.Contact Customer Service

11. Phyto Sanitary Certificate required.

12. Ministry of Geology approval required.

13. Certificate of Quality required. Cigarettes must undergo examination by Customs Committee Central Laboratory. Additional delay 2-3 days. Cigarettes for personal use : max 1 kg.

### Service Impact Notes

All inbound WPX to Almaty are subject to formal clearance, duty and VAT. Clearance by third party or consignee nominated broker. Extra charge - 50 USD. WPX for private individuals - no brokerage charge. All WPX MUST have original invoice, copy is not acceptable. Export declaration is STRONGLY recommended. Please expect delays if above is not followed. If consignee/broker has not started clearance within 15 days from arrival, DHL will Return shipment automatically at shipper's cost

### Operation Notes

All shpts MUST have a phone/fax number to avoid delays.