Country: NEW ZEALAND / NZ

Prohibited commodities
Standard DHL prohibitions plus:
- Antiques
- Furs
- Ivory
- Jewellery
- Precious metals & stones

Document Express
Any DOX shipment with CIF value over USD 250 or with a weight over 50 kgs has to be sent as WPX. General correspondence (business or private), plus:
- Airline tickets, issued/validated
- Blueprints
- Cheques, cashier (NI)
- Diplomatic mail
- Drawings, technical/architect/eng.
- Invoices, not blank
- Negatives, including x-rays, films
- Photos as part of business reports
- Price lists
- Shipping schedules
- Visa applications

1. Diplomatic material in diplomatic pouches send via DOX.
2. If value exceeds US$70, send via WPX.
3. Blanks only; Otherwise send via WPX
4. Inter company use only. If for resale or commercial value, ship via WPX

Worldwide Package Express
Note following WPX restrictions:
- Alcoholic beverages
- Ceramic products
- Drugs: non-prescription
- Films: entertainment
- Medical samples
-Perishables
- Soil samples

1. Animal products
2. Cotton seed
3. Drugs: prescription
4. Foodstuffs
5. Military equipment
6. Personal effects
7. Tobacco
1. Whiskey requires age certificate to clear customs. All alcoholic products subject to customs duty and GST regardless of value. Subject to inspection by New Zealand Min of Health with delay of 48hrs or more.
2. Subject to inspection by Ministry of Agriculture and Fisheries or relevant ministry, delay: 1 day. Import license required for honey and animal-based foods.
3. Any ceramic item imported for use as mugs, plates, utensils, etc must have a Heavy Metals Cert, otherwise testing by New Zealand Ministry of Health required. Sample for testing will not be returned, delay: 48 hours or more.
4. Full description of drug required on invoice. Subject to inspection by Ministry of Agriculture and Fisheries or relevant ministry. Delay: 1 day. Import license required for honey and animal-based foods.
5. Subject to censorship screening, delay: 1 day.
6. Prohibited if shipment contains weapons.
7. Owner of goods must complete original "Unaccompanied Personal Baggage Declaration" available from DHL customs. A copy of passport and relevant visa/s for owner of goods are also to be provided. Ministry of Agriculture & Fisheries clearance charges of up to USD20.00 will apply. Expect delay of 2 days from time DHL customs receives completed declaration from owner of goods.
8. Cigarettes duty is 5% plus US$123.00 per 1,000 pieces. All tobacco products subject to customs duty and GST regardless of value.

Service Impact Notes

n/a

Operation Notes

n/a