Prohibited commodities

All items offensive to the Muslim culture or sensitive to the Middle East security situation are prohibited. These include religious publications/figures, imitation firearms/paraphernalia, military uniforms. Standard DHL prohibitions plus:

- Antiques
- Furs
- Gambling devices
- Ivory
- Jewellery
- Plant products
- Plants
- Precious metals & stones

Document Express

General correspondence (business or private), plus:

Advertising brochures/pamphlets
Airline tickets, issued/validated
Artwork inc.drawings/proofs/layouts
Blueprints
Business cards
Cash letters (NI)
Charts/graphs
Cheques, cancelled (NI)
Computer printouts
Diaries
Documents, general business
Invoices, blank
Labels
Manuscripts
Money orders (NI)
Negatives, including x-rays, films
Pamphlets
Personal mail
Photos as part of business reports
Playing cards
Price lists
Publication not for public resale
Shipping schedules
Visa applications

- Airline tickets, blank stock (NI)
- Annual reports
- Blank forms
- Booklets, brochures (non-adv.)
- Calendars
- Catalogues
- Cheques, blank (NI)
- Cheques, cashier (NI)
- Cheques, cashier (NI)
- Deeds
- Diplomatic mail
- Drawings, technical/architect/eng.
- Invoices, not blank
- Manuals, technical
- Maps
- Music, printed or manuscript
- Newspapers
- Photographs
- Plans/drawings-architectural/industrial/engineering
- Postal envelopes
- Price tickets for garments
- Ship manifest-computer generated
- Transparencies

1. If cancelled or "for deposit only", otherwise unacceptable.
2. Soft back and hard back: up to 5kgs, send as DOX. Over 5kgs, send as WPX.
3. If shipment wt above 26kgs, consignee requires approval from Ministry of Foreign Affairs.
Shipment will not be released until respective Embassies/Consulates produce the approval.

Worldwide Package Express

Medical supplies requiring temperature maintenance of less than 8 degrees cannot be imported into the UAE through courier mode as there is no cold storing facility. The following are the WPX restrictions:

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcoholic beverages</td>
<td>[1]</td>
</tr>
<tr>
<td>Communications equipment</td>
<td>[3]</td>
</tr>
<tr>
<td>Cotton</td>
<td>[5]</td>
</tr>
<tr>
<td>Diskettes</td>
<td>[4]</td>
</tr>
<tr>
<td>Drugs: prescription</td>
<td>[7]</td>
</tr>
<tr>
<td>Films: entertainment</td>
<td>[4]</td>
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<tr>
<td>Foodstuffs</td>
<td>[9]</td>
</tr>
<tr>
<td>Laser disc</td>
<td>[8]</td>
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<tr>
<td>Magazines, periodicals, journals</td>
<td>[8]</td>
</tr>
<tr>
<td>Military equipment</td>
<td>[2]</td>
</tr>
<tr>
<td>Phones/modems</td>
<td>[3]</td>
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<tr>
<td>Radio equipment</td>
<td>[2]</td>
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<tr>
<td>Seeds</td>
<td>[5]</td>
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<tr>
<td>Tapes: video cassettes</td>
<td>[8]</td>
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<tr>
<td>Tobacco</td>
<td>[5]</td>
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<tr>
<td>Coal &amp; firewood</td>
<td>[2]</td>
</tr>
<tr>
<td>Compact disc</td>
<td>[4]</td>
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<tr>
<td>Cotton seed</td>
<td>[5]</td>
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<tr>
<td>Drugs: non-prescription</td>
<td>[6]</td>
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<tr>
<td>Films: 8mm, 16mm &amp; 35mm</td>
<td>[8]</td>
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<tr>
<td>Films: promotional, training</td>
<td>[4]</td>
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<tr>
<td>Iso propanol</td>
<td>[2]</td>
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<tr>
<td>Liquids, non-hazardous</td>
<td>[2]</td>
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<tr>
<td>Medical samples</td>
<td>[2]</td>
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<tr>
<td>Perishables</td>
<td>[2]</td>
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<tr>
<td>Radar equip.-transmitters/receivers</td>
<td>[3]</td>
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<tr>
<td>Radios or parts thereof</td>
<td>[2]</td>
</tr>
<tr>
<td>Tapes: computer</td>
<td>[8]</td>
</tr>
<tr>
<td>Telecommunications equipment</td>
<td>[3]</td>
</tr>
</tbody>
</table>

1. Please consign the shipments to the actual consignee c/o DHL. Consignee must provide license for clearance otherwise shipment will be confiscated.
2. Airway Bill to be consigned to actual consignee, C/O DHL International. Commercial Invoice Packing List required.
3. Consignee must have approval from Ministry of Communication before import. Failure to obtain this will result in long delays and shipment being returned to origin.
4. Maximum quantity 10 pieces and shipment can clear customs within 4 hours upon arrival. If more than 10 pieces, shipment has to go to Ministry of Information for formal clearance, delays: 1-15 days.
5. Maximum 1 kg as samples allowed and consignee must provide Certificate of Agriculture. Shipment to be addressed to consignee’s name only.
6. Please contact customer service.
7. Consignee requires approval from Ministry of Health. Delay 1-6 days depending on quantity. Prescription medicine for personal use under a 3month course is acceptable.
8. Due to censors, delay: 1-6 days (depending on quantity).
9. Samples only AWB to be consigned to actual consignee, C/O DHL International. Commercial Invoice, Packing List and AWB required.
Service Impact Notes

Muslim holidays are observed and are subject to change without notice.

Operation Notes

1. Shipment addressed to ‘Jebel Ali Free Zone’ and airport free zone must be accompanied by original invoices attached to shipments in order to produce ‘Bill of Entry’.

2. Shipments pending consignee application or paperwork for importation approvals from Government agencies will be held for 14 days maximum. Delivery to P.O. Box is only available with consignee name and telephone number.

3. Shipments to Government Offices and Military Installation must have full consignee name, phone and extension number. Consignee, due to strict security regulations must collect shipments.