Prohibited commodities

All items violating British trademarks/copyrights are prohibited. Standard DHL prohibitions plus:
Imitation and pirated products

- Credit card blanks (NI)
- Credit cards (NI)
- Deeds

Document Express

General correspondence (business or private), plus:

- Airline tickets, issued/validated
- Cash letters (NI)
- Cheques, cancelled (NI)
- Computer printouts
- Invoices, not blank
- Manuscripts
- Music, printed or manuscript
- Price lists
- Shipping schedules

- Annual reports
- Charts/graphs
- Cheques, cashier (NI)
- Manuals, technical
- Money orders (NI)
- Pamphlets
- Photos as part of business reports
- Ship manifest-computer generated
- Visa applications

1. Maximum quantity: 50 pieces: Otherwise send via WPX
2. Maximum quantity: 2 pieces: Otherwise send via WPX
3. Must be items not for resale: Otherwise send via WPX

Worldwide Package Express

Note following WPX restrictions:

- Alcoholic beverages
- Antiques
- Computer software
- Drugs: non-prescription
- Films: 8mm, 16mm & 35mm
- Foodstuffs
- Grain samples
- Jewellery
- Personal effects
- Plants
- Ship spares
- Tapes: computer
- Textile articles

- Animal skins
- Bunker oil sample (for analysis)
- Diskettes
- Drugs: prescription
- Films: promotional, training
- Furs
- Ivory
- Medical samples
- Plant products
- Precious metals & stones
- Tapes: audio cassettes
- Tapes: video cassettes
- Tobacco
1. Invoice must state exact quantity of beverage and alcohol content. High rates of excise duty exist for this commodity.
2. Contact Customer Service.
3. Must be over 100 years old to qualify. Invoice must clearly indicate the age and description of the goods.
4. Flashpoint must be over required on Performa Invoice.
5. Copy of performa invoice required. Please contact Customer Service before shipping. E.g. vitamins, dietary, hair, nail, ski, herbal & health food supplements.
6. Must state title, running time, quantity, length, width and intended use.
7. Flashpoint must be over required on Performa Invoice.
8. Foodstuffs are restricted commodity. Please contact Customer Service prior to shipping.
9. Contact Customer Service before shipping. Authority must be obtained from UK Authorities. Mandatory and detailed information is required from the sender of the type of fur, animal, quantity, intended use in the UK etc. Shipment will be returned if not authorized.
11. Invoice must be detailed and describe if silver/gold etc, and, if with precious stones, the quantity. Costume jewellery may be sent without special arrangements provided that the item values do not exceed 100 USD, and the consignment 25000 USD.
12. Tax relief not automatic. Additional customs documents required. Contact Customer Service in advance or expect 72-96 hours clearance delay. Performa Invoice must state "Personal Effects".
13. Additional charge of 25.00 GBP (36.00 USD) for paperwork handling, billed to importer or agent. Clearance delay 24 hours
14. If more than 10 identical items, Import License may be required. If Certificate of Origin required.
15. Invoice must state exact quantity of cigarettes/cigars/tobacco content. High rates of excise duty exist for this commodity, contact customer service for further information.

**Service Impact Notes**

Not Available

**Operation Notes**

Not Available