

## Prohibited commodities

The following commodities are NOT acceptable for transport by DHL UNDER ANY CIRCUMSTANCES.

This is a result of a policy decision, following the full consideration of Operational, Legal and Risk

Management implications.

Animals

Bullion

Currency

Dangerous goods, hazardous or combustible materials, including asbestos, as defined by IATA

or by applicable sea or road transport regulations (e.g. ADR in Europe).

Drugs / Narcotics (illegal)

Firearms, parts thereof and ammunition (Firearm parts may be acceptable for carriage domestically within USA,

Human remains (including ashes)

Pornography

Any item(s), the carriage of which is prohibited by any law, regulation or statute of any federal,

state or local government of any country to or through which the shipment may be carried.

## DOCUMENTS

General correspondence (business or private), plus:

Advertising brochures/pamphlets

[1] Airline tickets, blank stock (NI)

Airline tickets, issued/validated

Annual reports

Blank forms

Booklets, brochures (non-advertising)

Business cards

[2] Calendars

[3,4]

Cash letters (NI)		Catalogues	[5]
Charts/graphs		Cheques, cancelled (NI)	
Computer printouts		Credit card blanks (NI)	[2,5]
Credit cards (NI)	[2]	Diaries	[2,3]
Diskettes	[2,6]	Documents, general business	
Invoices, not blank		Magazines, periodicals, journals	[1,4]
Manuals, technical		Manuscripts	
Maps	[4]	Microfiche & microfilm	[2,5]
Money orders (NI)		Music, printed or manuscript	[2]
Negatives, including x-rays, films	[2,5]	Newspapers	[7]
Pamphlets	[7]	Passports	
Photographs		Photos as part of business reports	
Price lists		Publication not for public resale	[4,5]
Ship manifest-computer generated		Shipping schedules	
Slides	[2,8]	Visa applications	

1. Max weight: 1kg (2lbs); Otherwise ship via WPX
2. For Pristina Service Area only: must be sent as WPX.
3. Max quantity: 1 piece; Otherwise ship via WPX
4. For Pristina Service Area only: Max. quantity: 10 pieces.; Otherwise ship via WPX
5. Max quantity: 10 pieces; Otherwise ship via WPX
6. If containing business correspondence-ship via DOX, no restrictions. If blank as sample, for resale or containing computer software-ship via WPX.
7. For Pristina Service Area only: Max. quantity: 30 pieces.; Otherwise ship via WPX
8. Max quantity: 50 pieces; Otherwise ship via WPX

## WORLDWIDE PACKAGE EXPRESS

Original Invoice required. Note following WPX restrictions:

Alcoholic beverages	[1]	Animal products	[2,3]
Animal skins	[2]	Artwork including drawings/proofs/layouts	[4]
Blueprints	[4]	Books: hardbound/paperbound non-commercial use	[4]

Chemicals, non-hazardous	[5]	Cheques, blank (NI)	[4]
Coffee	[6.7]	Coffee samples	[8]
Cologne and perfume	[9]	Diplomatic mail	[10]
Drawings, technical/architect/engineering	[4]	Drugs: non-prescription	[11]
Drugs: prescription	[11,12]	Fabrics & fabric samples	[13]
Fire extinguishers	[5]	Foodstuffs	[14]
Invoices, blank	[4]	Liquids, non-hazardous	[5]
Medical samples	[11,15]	Medical/dental supplies & equipment	[11]
Personal mail	[4]	Plans/drawings-architectural /industrial /engineering. purpose	[4]
Plant products	[8]	Plants	[7,8]
Postal envelopes	[4]	Seeds	[8]
Tea	[7,8]	Tobacco	[7,16]

1. *Informal entry allowed: 1 bottle up to 100 USD per shipment as gift to private person, no Sanitary Inspection or delay. Samples consigned to companies up to 3 bottles per sort and 50 USD per shipment: Sanitary Inspection required, additional delay 48 hrs.*
2. *Veterinary inspection required. Additional delay: up to 48 hours.*
3. *For Pristina Service Area only: Certificate of origin required.*
4. *For Pristina Service Area only: must be sent as DOX.*
5. *For Pristina Service Area only: Pro-forma invoice/commercial invoice must state: not restricted article under IATA regulations. Consignee must provide approval forms from unmik administration.*
6. *If consigned to a private person; no restriction up to net weight of 3 kg. Otherwise formal entry required.*
7. *For Pristina Service Area only: Certificate of origin and phytosanitary certificate required.*
8. *Sanitary inspection required. Additional delay: up to 48 hours.*
9. *Informal entry allowed: if consigned to a company, clearly marked as sample or tester up to 50 USD per shipment. If consigned to a private person, only 1 piece up to 100 USD per shipment.*
10. *Consignee's statement for customs clearance required. No additional delay.*
11. *For Pristina Service Area only: If consigned to a company, consignee must provide import license from unmik administration. If consigned to a private person: local prescription required and for small quantities only. For humanitarian aid must state: humanitarian aid only, not for re-sale.*
12. *If consigned to a company import licence issued by Ministry of Health and consignee's statement required. If consigned to a private person local prescription is required.*
13. *If sent as samples to a company, informal clearance is allowed with consignee's written permission for mutilation.*
14. *If consigned to a company Sanitary Inspection required. Additional delay 48 hrs. If consigned to a private person no restrictions up to 100 USD per shipment.*
15. *Import license from Ministry of Health and consignee's statement required.*
16. *Sanitary inspection required. Additional delay: up to 48 hours. Cigarettes: Informal entry allowed up to 2 boxes (800 cigarettes) up to 100 USD per shipment as gift to private person. For samples consigned to companies formal entry is required.*

## Service Impact Notes

not available

## Operation Notes

For all WPX shipments original invoice is required. If consignor is a company, invoice or proforma

invoice must be typed and stamped. Samples are not acceptable for private persons, only for companies. Gifts are not acceptable for companies. If consignee is a company, it must have registration for import activities. Diplomatic Mail must be sent as WPX. Each shipment destined to

Belgrade should have only 1 invoice with the real contents value. The original invoice should be

attached to the airway bill and the copies are required with the paperwork. Any discrepancy in terms of different invoices and or /contents value for the same shipment will result in official Customs

claim against consignee. .